

THE SOCIAL VALUE PORTAL

Where Community Speaks and Business Listens



North Horsham

Social Value Briefing



Agenda

Social Value Portal

Overview – The Social Value Act 2012

Measuring Social Value

Case Studies

Discussion

Next Steps









Our Solution

We are the market leader in social value measurement. We have developed **the** online solution for the measurement, procurement, management and reporting of social value

Our solution enables BOTH public and private sector organisations to answer the question "What value do we bring to society?"



Measurement

An nationally approved accounting methodology for measuring social value in terms of economic, environmental and social impact



Procurement

A procurement platform for social value to help organisations manage the tender process and to unlock social value in the supply chain



Contract Management

An interactive solution
designed to help
organisations set targets and
manage performance and
store evidence



Reporting

Live reporting with interactive dashboards and displays including geospatial mapping of value by area

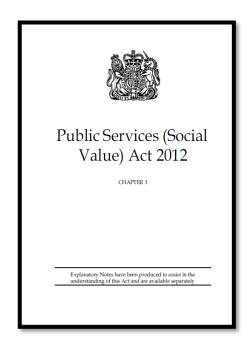
Advisory Services

Strategy and Policy, Needs Analysis, Integrating Social Value into Planning, Impact Reporting

The Social Value Act



The Social Value Act is transforming the relationship between business and the public sector – what more can business do?



"An act to require public authorities to have regard to economic, social and environmental well-being in connection with public services contracts and for connected purposes."

How are Councils applying the Act?

- Generally being embedded across goods, works, services All contracts above a minimum threshold of £50,000
- Weightings vary, but leading Councils moving towards stand alone
 - Manchester 20%
 - Birmingham 10%,
 - Bristol 10-15%
 - WMCA 15%
 - *Islington Council 10%*
- Some Councils are using social value to inform planning



Measuring Social Value



The National Social Value Task Force



Chaired by Local Government Association Supported by Cabinet Office and Crown Commercial Services



- AGMA
- Birmingham City Council
- Bristol City Council
- Cabinet Office/DCMS
- Coventry City Council
- Cornwall County Council
- Crown Commercial Services
- Halton Borough Council
- London Fire Brigade
- Wirrall

- Durham
- Star Procurement
- West Midlands Combined Authority
- Sandwell Council
- Dudley Council
- Wolverhampton Council
- Walsall Council
- Solihull Council
- Colchester City Council
- Network Rail

- SCAPE Procure
- Greater London Authority
- Durham Council
- NEPO
- NHS SDU
- ORBIS
- Supply Chain Future
- YPO
- · Willmott Dixon Foundation
- Sodexo

National Social Value Measurement (TOMs) Framework





18 months • 40 organisations • public, private and third sector

5 THEMES 17 OUTCOMES 35 MEASURES

ONE MEASUREMENT & REPORTING STANDARD

Addressing the needs of communities across the UK



Measuring the Impact

Putting a financial value on outcomes is another way of comparing the benefits arising



Salary

On the one hand....

- Happy family
- Good education
- Good CV
- No criminal record



Salary + £72,438 (£56,643 + £15,794)

On the other hand....

- Troubled family
- Left school at 16, no GCSEs
- Petty criminal record, likely to get worse

Once we take into account "what would have happened anyway"....

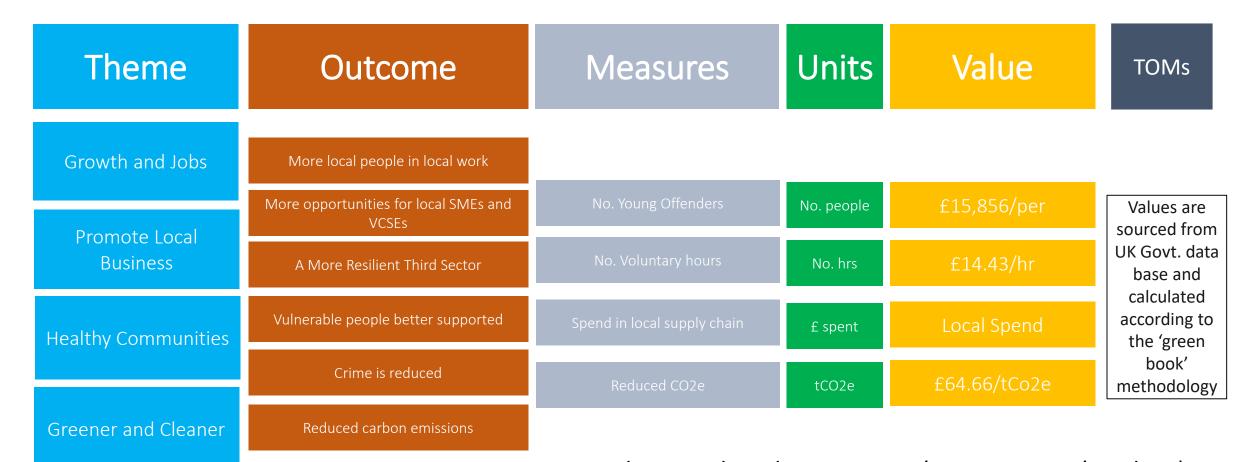
+ £15,856.88





A Social Value Measurement (TOMs) Framework

We have developed a social value framework based on a series of Themes, Outcomes and Measures (TOMs) based on the principles of cost benefit analysis and SROI, but simplified to make it easier to use and applicable to real estate

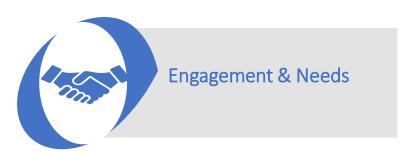


Total Social Value = Sum(Measures*Value)

Theme	Outcomes	Ref	Measures - Minimum Requirements	Units	Baseline Proxy Values	Multiplier (1-3)
Jobs: Promote Local Skills and Employment	More local people in employment		No. of local people (FTE) employed on contract	no. people FTE	£28,213.00	1
			% of local people employed on contract (FTE)	%	Record only	1
		NT3	No. of long term unemployees (FTE) taken on	no. people FTE	£14,701.56	3
	More opportunities for disadvantaged people	NT4	No. of NEETs employed	no. people FTE	£12,442.91	3
		NT5	No. of rehabilitating young offenders employed	no. people FTE	£14,618.77	1
		NT6	No. of jobs (FTE) created for people with disabilities	no. people FTE	£12,769.68	3
			No. of hours providing career mentoring	no. hrs*no. attendees	£94.28	1
Employment	Improved skills for local people	NT8	Local school and college visits	no. staff hours	£14.43	2
		NT9	No. of training opportunities on contract	no.weeks	£235.75	2
			No. of apprenticeships on the contract	no.weeks	£168.04	2
	Improved employability of young people	NT11	No. of hours dedicated to support young people into work	no. hrs*no. attendees	£94.28	1
		NT12	No. of weeks spent on meaningful work placements	no.weeks	£143.94	1
		NT13	Meaningful work placements that pay Minimum wage	no.weeks	£143.95	1
		NT14	Total amount (£) spent with VCSEs within your supply chain	£	£0.12	1
		NT15	Provision of expert business advice to VCSEs and SMEs	no. staff expert hours	£84.00	1
	More opportunities for local SMEs and VCSEs	NT16	Equipment or resources donated to VCSEs	£	£1.00	1
Growth: Supporting Growth		NT17	Number of voluntary hours donated to support VCSEs	no. volunteering hours	£14.43	1
of Responsible Regional		NT18	Total amount (£) spent in LOCAL supply chain through contract.	£	£0.60	1
Business		NT19	Total amount (£) spent through contract with LOCAL SMEs	£	£0.60	1
business	Improving staff wellbeing	NT20	Improve staff wellbeing, recognise mental health	no. hrs*no. attendees	£95.95	1
	A workforce that is diverse	NT21	Diversity training	no. hrs*no. attendees	Record only	1
	Ethical Procurement is promoted	NT22	% of contracts incl. commitments to ethical procurement, & anti-slavery	% of contracts	Record only	1
	Social Value in the supply chain	NT23	% of supply chain contracts with Social Value commitments	% of contracts	Record only	1
	Crime is reduced	NT24	Initiatives aimed at reducing crime	£ invested & staff time	£1.00	1
	Creating a healthier community	NT25	Initiatives to be taken to tackle homelessness	£ invested & staff time	£1.00	1
Social: Healthier, Safer and	·		Initiatives taken or supported to engage people in health interventions	£ invested & staff time	£1.00	1
	Vulnerable people helped to live independently	NT27 NT28	Initiatives to be taken to support older, disabled & vulnerable	£ invested &staff time	£1.00	1
more Resilient Communities			Donations or in-kind contributions to local community projects	£ value	£1.00	1
	More working with the Community	NT29	No hours volunteering time provided to support local community projects	no. staff volunteering hours	£14.43	1
		NT30	Support provided to help local community draw up their own Stakeholder Plan	£ invested & staff time	£1.00	1
	Climate Impacts are reduced	NT31	Savings in CO2 emissions on contract not from transport	tonnes CO2e	£64.66	1
Environment: Protecting and Improving Our Environment	Air pollution is reduced	NT32	Car miles saved on the project (e.g. cycle to work programmes)	hundreds of miles saved	£1.53	1
		NT33	Number of low or no emission staff vehicles included on project	hundreds of miles driven	£0.67	1
	Better places to live	NT34	Voluntary time dedicated to management of green infrastructure	no. staff volunteering hours	£14.43	1
	Sustainable Procurement is promoted	NT35	% of contracts that includes sustainable procurement commitments	% of contracts	Record only	1
Innovation: Promoting Social	Other measures (TBD)		Other measures (£)	£	£1.00	1
Innovation: Promoting Social Innovation			Other measures (hrs)	no. staff expert hours	£84.00	1
			Other measures (hrs)	no. staff volunteering hours	£14.43	1

Making it Relevant to North Horsham





Engage with councils and local community to understand needs and identify priorities – how can we help you to help yourselves?



On the basis that 'what is measured is managed', develop a detailed Social Value Measurement Framework based on the National TOMs

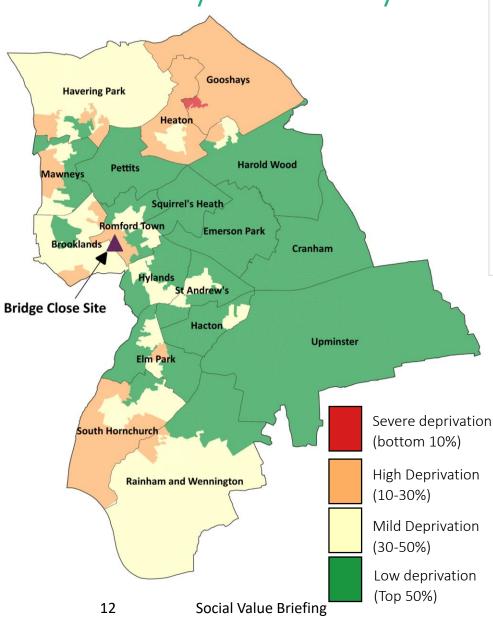


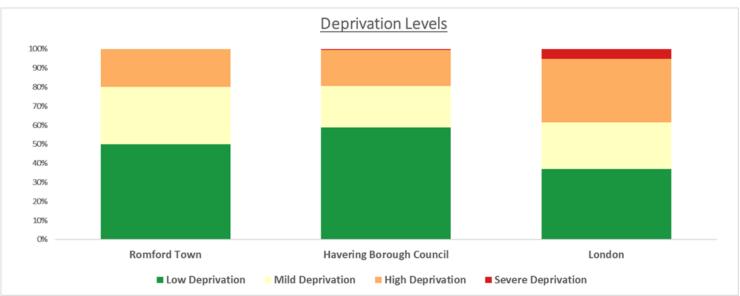
Allow social value to inform design of masterplan and embed into procurement processes to add value



Conduct a detailed assessment and seek commitments around the non-financial and financial benefit that a new scheme will deliver based on the social value strategy

Summary IMD Analysis



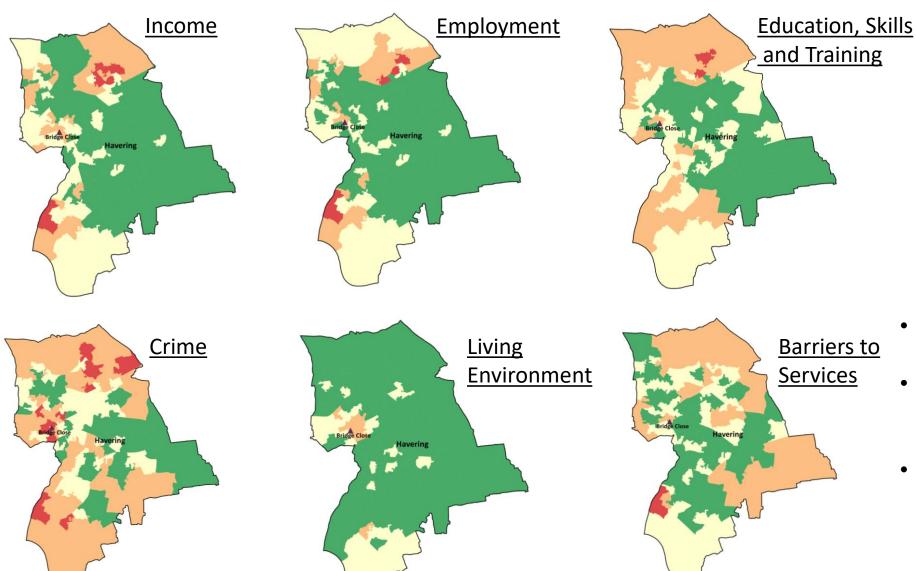


- Average levels of deprivation are better than those across London
- There is clear N/Sand E/W divide
- There is a single pocket of severe deprivation in Gooshays which sits within a wider pocket of high deprivation corresponding to Heaton and Havering Park.
- The south west of the borough experiences similar levels of Mild-High deprivation, covering the wards of Rainham & Wennington and South Hornchurch.
- Bridge Close site sits within a neighbourhood of High Deprivation

Summary IMD Analysis

Social Value Briefing

13





- The N/S & E/W divide exists across all domains
- Crime is a key issue across the whole of Havering Council especially around the site.
- The site sits in an area of high deprivation across all domains

The UK's first Community (Social Value) Charter

NEEDS & OPPORTUNITIES

PRIORITIES

COMMUNITY WISH LIST

CROWTHORNE **STAKEHOLDERS** **CO-DESIGN THE** CHARTER: **CONSULTATIONS**

Survey

PRIORITISE + CREATE THE CHARTER

LAUNCH the **COMMUNITY CHARTER** **UPDATE** the **COMMUNITY CHARTER**

CITIZENS BUSINESSES SCHOOLS FAITH GROUPS CVOs & CHARITIES HEALTH CENTRES, GPs YOUTH ORGANISATIONS

CARE INSTITUTIONS

The **PARISH COUNCIL**

along with FAITH GROUPS

and LOCAL SCHOOLS have

shown a specific interest in driving the engagement

effort forward.

has received more than 450+ responses

The Crowthorne

Community Charter

We are using the Survey and the Workshops to understand

What is more urgent.

Bring the Charter alive by including deliverable SV opportunities in the

Keep updating needs priorities and Wish List

Whish List

A series of 5 workshops

with local stakeholders was kicked off in November 2016





responses

live within ½ mile of the L&G development site

36-55-year-old

A Community Charter is a public document, expressing a vision for the future of the community and identifying practical undertakings that if taken will make a positive difference to Crowthorne. The signatories will work together to endeavour to make these things happen.

The first Community Charter for Social Value was created by Crowthorne Parish Council and the Churches who with Legal & General Homes, developed the Charter with the community of Crowthorne

The UK's first Community (Social Value) Charter

Community Needs and Opportunities and the Community Wish List

Survey results: Community section extract

OPPORTUNI					NEEDS			
A new refurbished centre 56%	Welcome packs for new residents and a centre for the welcoming activities 40%			nts or	We need extra recreational & sports facilities 49%			
We need a base on the High Street for the community links	More information about volunteering opportunities 28%		A Volunteer Support Centre 23%			There is nowhere to hang out without getting hassled by other people 22% Not Applicable 22%		ble
35%	Businesses to commit	More comn y	THE		me sit	I want to get involved in the community	Other 12%	
We need public	to help or contribute to local	organ to vis local.	it	progra mmes 12%		but don't There are young people always hanging around the street	Crime is a real probl	I am alone most of the
28%		Digital			О		em	

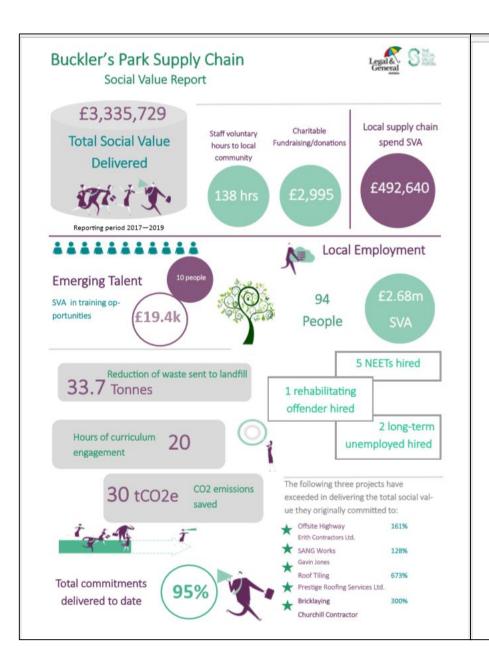
The COMMUNITY WISH-LIST

EDGEBARROW SCHOOL

- → OBJECTIVE: Painting and Gardening to make the site an attractive and comfortable place for students
- → HOW CAN BUSINESS HELP: Volunteering to come into school to assist on a specific project.
- → COMMITMENT/COST: A couple of hours or a full day on a Saturday.
- → **DETAIL:** We host a painting and gardening day three Saturdays a year to freshen up an area of the school from repainting classroom to weeding flower beds.
- → CONTACT: Polly.king@edgebarrowschool.co.uk

EDGEBARROW SCHOOL

- → OBJECTIVE: Workplace visits For students to explore and engage with the world of work
- → HOW CAN BUSINESS HELP: Financial Support for the travel costs and /or to provide opportunities for students in the lower school to visit the world of work. To allow them to explore careers sectors to enable them to make informed choices.
- → COMMITMENT/COST: A donation of any size toward travel costs or an opportunity to visit a workplace.
- → **DETAIL:** TO support the schools Career and Work Related Learning Programme by giving students opportunities to engage with the world of work and to develop their transferable skills.
- → CONTACT: Karen Robinson Karen.robinson@edgebarrowschool.co.uk



Buckler's Park Supply Chain A

Full Service Projects						
Offsite Highway	£6,448,103	£391,854				
(Contract finished) On Site Infrastructure	£4,662,869	£372,250				
(Contract finished) SANG Works	£1,113,097	£36,131				
TOTAL	£12,224,069	£800,235				
Light Touch Projects						
Groundworker	£7,566,019	£717,098				
Plumbing & Heating	£2,182,614	£801,346				
Carpenter	£1,436,993	£33,508				
Roof Tiling	£1,008,849	£149,341				
Scaffolding	£1,440,321	£179,969				
Window & Door	£1,317,938	£4,959				
Fencing	£249,722	£0				
Dryline/Screed	£1,932,963	£0				
Bricklaying	£3,154,147	£89,193				
Unit floor cover- ing	£594,000	£257,474				
Wall & floor tiling	£542,095	£126,709				
Electrical	-	£362,299				
TOTAL	£21,261,189	£2,359,597				
GRAND TOTAL	£32,349,163	£3,159,832				
Indicator Key On Target						

Progressing well



Buckler's Park Supply Chain Activity - Social Value Delivered to Date

Units	SV Committed	SV Delivered	% Delivered
no.	62	94	151%
no. people	19	10	52%
no. people	4	2	50%
no. people	4	5	125%
no. people	2	1	50%
£	£857,375	£492,640	57%
£	£200	£706	353%
hrs	402	68	16%
£	£8,060	£2,995	37%
hrs	66	20	30%
tonnes	10	33.7	337%
tCO2e	30	30	100%
no.	9	5	88%
hrs	84	50	59%
£	£3,500	£2,000	57%
	no. no. people no. people no. people no. people f f hrs tonnes tCO2e no. hrs	Units Committed no. 62 no. people 19 no. people 4 no. people 4 no. people 2 £ £857,375 £ £200 hrs 402 £ £8,060 hrs 66 tonnes 10 tCO2e 30 no. 9 hrs 84	Units Committed Delivered no. 62 94 no. people 19 10 no. people 4 2 no. people 4 5 no. people 2 1 £ £857,375 £492,640 £ £200 £706 hrs 402 68 £ £8,060 £2,995 hrs 66 20 tonnes 10 33.7 tCO2e 30 30 no. 9 5 hrs 84 50



Oaklands Junior School

Learning to think - Thinking to learn

NEWS UPDATE 24th May 2019





Next Steps



Next Steps

Identify key community voices and engage

Develop Social Value Measurement Framework

Work with the development team to identify key opportunities where the new development can make a difference through its lifetime

Set targets

Identify projects



HORSHAM COMMUNITY INFORMATION & LINKS TO LOCAL COMMUNITY SITES

HORSHAM DISTRICT COUNCIL, Parkside, Chart Way, Horsham, West Sussex, RH12 1RL, 01403 215100. Monday to Friday: 9am -5pm



WEST SUSSEX COUNTY TIMES. Springfield House, Springfield Road, Horsham, RH12 2RG. Tel: 01403 751200, Email: ct.news@jpress.co.uk



HORSHAM SOCIETY. The Society watches over the interests of the town and speaks up when it believes decisions detrimental to Horsham are being considered.



HORSHAM BLUEPRINT Help set out our community's vision for the unparished areas of Horsham for up to the next twenty years.



